

## IT Infrastructure & Operations

### Forum Member Criteria

- Responsible for the strategy and operations of all facets of IT Infrastructure & Operations
- Accountable for people, process, technology and budget

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### IT Infrastructure & Operations Sample Topics

- organizational models and optimization
- staff training and development
- executive team communication
- KPIs for managed services
- working with the business units to meet business objectives
- outsourcing, insourcing, offshoring, co-sourcing and vendor governance
- ITIL process deployment and management
- IT Infrastructure metrics program
- data center strategies
- cloud enterprise management
- storage management
- virtualization and VDI
- infrastructure automation and self-service
- mobile computing strategy, implementation and management
- operational savings analysis
- vendor selection and contract management

### What We Offer

- membership in an elite, confidential, collaborative forum of IT Infrastructure & Operations leaders
- actionable insights that can be used to validate strategy or build internal consensus for change
- instantaneous access to broad peer network
- comprehensive benchmarking

### Fee Structure

Annual membership fee;  
please contact us for pricing details

### Contact this practice

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